



Application for Utility Services
 City of Longwood
 155 W. Warren Ave Longwood, FL 32750
 (407) 260-3470 Prompt #2
 utilitybilling@longwoodfl.org



PROPERTY ADDRESS: _____ ZIP: _____

OWNER RENTING TENANT REALTOR MANAGEMENT COMPANY

NAME: (Please Print) _____

BUSINESS NAME:(If applicable) _____

MAILING ADDRESS:(If different) _____

PHONE #: _____ EMAIL ADDRESS: _____

DRIVERS LICENSE #: _____ DATE OF BIRTH ____/____/____

****OFFICE USE ONLY****

DATE: _____		START DATE: _____	
ACCOUNT NUMBER: _____ - _____			
SERVICES	FEES		
<input type="checkbox"/> WATER <input type="checkbox"/> SEWER IF YOUR SEWER SERVICES ARE NOT PROVIDED BY LONGWOOD AND YOU'RE NOT ON SEPTIC PLEASE CONTACT ONE OF THE FOLLOWING POTENTIAL PROVIDERS: UTILITES INC. 407-869-1919 SEMINOLE COUNTY UTILITES 407-665-2000 AQUA UTILITES 407-339-5424 <input type="checkbox"/> GARBAGE GARBAGE SERVICES ARE NOT PROVIDED FOR COMMERCIAL LOCATIONS. <input type="checkbox"/> TUESDAY & FRIDAY • RECYCLE FRIDAY <input type="checkbox"/> MONDAY & THURSDAY • RECYCLE MONDAY <input type="checkbox"/> MONDAY & THURSDAY • RECYCLE THURSDAY WEDNESDAY IS YARD WASTE PICK-UP. <input type="checkbox"/> STORMWATER DRAINAGE WILL BE CHARGED TO ALL ACTIVE ACCOUNTS.	TURN ON FEE		\$
	WATER DEPOSIT		\$
	SEWER DEPOSIT		\$
	WATER DEV. ASSISTANCE		\$
	SEWER DEV. ASSISTANCE		\$
	SEWER CONNECTION		\$
	WATER METER 1		\$
	WATER METER 2		\$
	WATER METER 3		\$
	WATER METER 4		\$
	WATER METER 5		\$
	STORMWATER INSPECTION		\$
	FIRE SPRINKLER CONNECTION		\$
	CASH CHECK# _____ CREDIT CARD	TOTAL DUE:	\$

I AM APPLYING FOR THE CITY OF LONGWOOD UTILITY SERVICE AT THE ABOVE ADDRESS. I AGREE TO FOLLOW ALL CITY RULES FOR UTILITY SERVICE AND TO PAY CHARGES IN EFFECT AT THE TIME OF DELIVERY. I UNDERSTAND THAT NON-PAYMENT OF MY ACCOUNT WILL STOP SERVICES.

SIGNATURE: _____ CLERK INITIALS: _____

UTILITY BILLING
407-260-3470 PROMPT #1

- All Utility bills are processed and sent out to the customer during the first week of each month.
- All bills are due on the 15th of each month. If the 15th falls on a Saturday or Sunday, the due date will be that following Monday (16th or 17th).
- All current utility bills cover services rendered from the previous month.
- The bill is due on the “due date” and will be assessed a late charge of 10% of the balance due or \$5.00, whichever is greater, if payment is not received by the due date.
- If the past due amount is not received within seven (7) days of the due date, service is subject to immediate disconnection or meter removal without additional notice and may only be resumed after the past due amount and reconnection charge (\$30.00) has been paid.

PAYMENT OPTIONS

Receive your bill via email or the U.S. Mail.
There is no additional charge for any form of payment.

PHONE

407-260-3470 Prompt #2
Monday-Friday
8:00am-5:00pm

MAIL

Utility Billing
PO BOX 520548
Longwood FL 32750

CUSTOMER SERVICE

155 W. Warren Ave
Longwood, FL 32750

DROP BOX Located on the west side of building, underneath drive-through.

AUTOMATIC BANK DRAFT

Application available online or with customer service.

IRRIGATION

Any time before 10:00 a.m. and after 4:00 p.m. the irrigation day schedule is as follows:

Daylight savings time:

Wednesday/Saturday for odd number addresses
Sunday/Thursday for even number addresses
Tuesday/Friday for non-residential properties

Eastern Standard time:

Saturday for odd number addresses
Sunday for even number addresses
Tuesday for non-residential properties

WASTE-PRO
407-774-0800

Please place all materials curbside by 7:00 a.m. for collection

RESIDENTIAL GARBAGE COLLECTION SERVICE:

Waste Pro shall collect and dispose of all solid waste, except special waste (not including white goods and household furniture), infectious waste, hazardous waste, biomedical waste and sludge, from all single-family homes, multi-family units of four (4) units under common ownership and individual mobile homes. Service will be provided, twice per week, an unlimited volume of solid waste from each residential unit. Waste Pro shall collect all appliances and household furniture, at no additional charge to the subscriber. Customers need to contact Waste Pro at 407-869-8800 to schedule bulk pickups and appliance collection.

GARBAGE CART PROGRAM

Waste Pro shall implement either a semi-automated or fully automated combination cart program for solid waste collection. Waste Pro is responsible for the purchase and distribution of the carts to the designated service area. All carts shall remain the property of Waste Pro. Waste Pro shall be responsible for the distribution and replacement of recycling bins to all residential service units.

RESIDENTIAL RECYCLING SERVICE

Waste Pro shall collect all newspaper, glass, aluminum and metal cans, polyethylene terephthalate (PET) and high-density polyethylene (HDPE) beverage containers for the purpose of recycling. Waste Pro shall be responsible for the distribution and replacement of recycling bins to all residential service units.

RESIDENTIAL YARD WASTE COLLECTION SERVICE:

Waste Pro shall pick-up once per week. Collection service day shall be Wednesday.

POINT OF PICK-UP

Collection shall be at curbside or other such locations as will provide ready accessibility to Waste Pro, collection crew and vehicle. If an appropriate location cannot be agreed upon, the City of Longwood shall designate the location. All materials shall be placed curbside by 7:00 a.m. for collection.

HOLIDAY PICK-UP SCHEDULE:

Collection will not be made on Thanksgiving Day, Christmas Day, and New Year's Day.